



By possessing and utilizing a Kaleideum membership, you agree to the following terms and conditions as set forth by Kaleideum in accordance and compliance with the Association of Children's Museums (ACM) and the Association of Science-Technology Centers (ASTC):

- All Museum Members are entitled to the following benefits for 12 months during regular operating hours:
  - Discounts on Museum Birthday Parties and Summer Camps
  - A 10% discount in the Kaleideum North Gift Shop
  - Reduced show ticket prices\* for Peppercorn Theatre at Kaleideum  
\*Timed tickets are required and based on availability. Additional restrictions may apply.
  - Free admission to the Planetarium at Kaleideum
  - Discounts on ticketing to most Museum events
  - Subscription to quarterly member newsletter
  - Discounts to local family-friendly venues\*  
\*A list of Member Perks can be found on the Museum website. Perks are subject to change, and additional restrictions may apply.
  
- All memberships are to be paid for in full at time of purchase.
- Timed promotional code(s), discounts, and other exclusive benefits are NOT applicable towards previously purchased, current/valid or expired, Museum memberships.
- Membership upgrades do not change or extend your current expiration date. There is no prorated upgrade price for memberships.
- Memberships are valid through the end of the month of the next year. For example if today is 1/1/16, your membership will be valid through 1/31/17.
- Membership renewals are for one year. There is no prorated renewal rate for memberships.
- Memberships are non-refundable and non-transferable.
- All children and adult(s) are applicable toward the count/total of a membership.
- Memberships may not be used towards the guest count of a scheduled Museum Birthday Party.

- Memberships may not be used for field trip visits or group visits of any kind, at any time.
- Memberships are not for re-sale, and may not be sold and/or used for personal monetary profit/gain of any kind.
- Kaleideum reserves the right to revoke without refund or compensation any membership that has been used fraudulently.
- Number of named adults that may be listed on each membership must match the membership level of the card.
- A maximum of two (2) named grandparents may be listed on a Grandparent Membership.
- Children listed on 1 + 1 and Family Memberships must be living in the same household. First name, last name, and birth date of each child must be provided for all memberships.
- A valid state and/or federally-issued photo ID, matching at least one (1) of the named adults on a membership, may be asked for at time of admission for entrance.
- An additional child may be added to a 1 + 1 Membership for an additional \$20 fee. Limit one (1) additional child per membership. Children and adult must be living in same household.
- Children under the age of 18 must be accompanied by a parent or guardian at all times.
- Family Members may receive up to four (4) cards upon initial purchase of Membership. There is a \$5 fee for any lost, stolen, replacement, or additional membership cards issued and/or requested. Limit four (4) per account.
- Terms of membership may be subject to change upon renewal. Renewal rates will reflect current membership policies and are not guaranteed for future renewals.
- Membership prices, benefits, reciprocal privileges, along with all terms and conditions are strictly for named cardholder(s) and subject to change at any time without prior notification.
- On occasion, the Museum may be closed for routine scheduled maintenance, facility upgrades, private events, inclement weather, or for emergencies. While we do our best to notify membership holders of any dates/hours we will be closed, operation dates and hours are subject to change without prior notice. Museum memberships will NOT be refunded, extended, or altered in any way as a result of visitation affected by these circumstances. Please visit our website at [www.kaleideum.org](http://www.kaleideum.org) for a complete and up-to-date listing of last-minute Museum closures and cancellations.

**WARNING:** There are inherent risks in the participation in or use of any exhibit and/or exhibit props. By such participation or use, the patron accepts the risk inherent in such participation or use. These risks include any and all risks of which an ordinary or prudent person is or should be aware under the circumstances. While participating in or using our facility, the patron's legal duties include the following: to exercise good judgment and act in

a responsible manner towards themselves and others and to observe and obey all posted safety and security rules, and oral and/or written warnings.

Anyone that does not follow safety and security rules posted within the Museum, or heed oral/written warnings, may be asked to leave the facility, may lose their right to future entry and/or may forfeit their membership without refund or compensation.

ACM and ASTC Reciprocal Benefits apply only to Members with a Family Membership. Family Members are entitled to the following additional benefits:

- Discounted admission for up to six (6) individuals to more than 200 children's museums nationwide through the Association of Children's Museums (ACM) Reciprocal Network
- Free or reduced general admission to more than 300 science centers worldwide via the ASTC "Passport" program

Association of Children's Museums (ACM) Reciprocal Network\* Guidelines: \* Formerly the ACM Reciprocal Program

Effective April 1, 2013 reciprocal benefits changed from free admission for a minimum of four (4) individuals (except where local restrictions applied), to 50% OFF general admission for up to six (6) individuals at every museum participating in the Association of Children's Museums (ACM) Reciprocal Network. Additional visitors must pay current admission price.

A maximum of six (6) discounted admissions is guaranteed when visiting a participating ACM Reciprocal museum with your valid Museum Membership. However, it is up to the discretion of the museum you are visiting to determine the number of additional individuals, if any, admitted under your Kaleideum Membership.

When visiting other participating ACM Reciprocal museums, reciprocal privileges do NOT extend to discounts on gift shop or café purchases, special events, paid programs, summer camps, birthday parties, express admission lines, or free parking.

For additional Association of Children's Museums (ACM) Reciprocal Network guidelines, please visit ACM's website at [www.childrensmuseum.org](http://www.childrensmuseum.org).

The Association of Science-Technology Centers (ASTC) Travel Passport Program is a reciprocal admission program that offers a travel benefit to members at participating science centers or museums. The Passport Program is a travel benefit included in membership at your local participating science center or museum. The benefit includes free general admission at participating science centers and museums outside of your local area (90-mile radius from the science center or museum where you are a member and from your residence). Visit [www.astc.org/passport](http://www.astc.org/passport) for more information and a list of participating venues. Not all ASTC-member science centers and museums participate in the Passport Program.

A few notes about ASTC reciprocal admission:

- Admission is based on the admittance policies of the participating museums.
- Only general admission to participating museums is included. This may not include special exhibits, planetarium shows, large-screen theater presentations, simulator rides, store discounts, or other discounts associated with museum membership.
- Science centers and museums located within 90 miles of each other (“as the crow flies”) are excluded from the ASTC program unless that exclusion is lifted by mutual agreement. Museum members do receive free admission to the following North Carolina museums located within 90 miles of Kaleideum, and their members receive free admission to Museum:
  - Catawba Science Center (Hickory)
  - Morehead Planetarium (Chapel Hill)
  - Museum of Life and Science (Durham)
  - NC Transportation Museum (Spencer)
  - Schiele Museum of Natural History (Gastonia)
- ASTC Exclusions:
  - As of August 1, 2013: Museum members receive 50 percent off admission to the Greensboro Science Center, and GSC members receive 50 percent off admission to Kaleideum.
  - Kaleideum members do not receive discounts or free admission for Discovery Place in Charlotte, and DP members do not receive discounts or free admission to Kaleideum.